

○ ○ ○ ○

COMMERCIAL CREDIT



COMPANY PROFILE

Commercial Credit and Finance PLC (CCLK) is a prominent name in the financial services industry of Sri Lanka. With over 40 years of experience in the market, the company offers a diverse range of financial products that cater to the needs of both individuals and businesses in Sri Lanka. The company currently operates in 130 locations throughout the island, providing widespread access to its services. Commercial Credit and Finance PLC has cemented its position as a leading financial services provider in Sri Lanka through its dedication to fair practices and customer-centric approach.

Vision

To be the most liberated Company admired for its people, partnership and performance

Mission

To be a dynamic Finance Company which develops and nurtures leaders at every level of the organization to society with passion

Tech Strategy

Is to bring world class innovations to the financial landscape and replace the brick and mortar concept. Also to encourage green concepts through technology.

Solutions offered by Commercial Credit

Gold Loan



Educational Loan



Revolving Business Loan



Solutions offered by Commercial Credit



Micro Loan



Fixed Deposits

Successful Implementation of Google Workspace

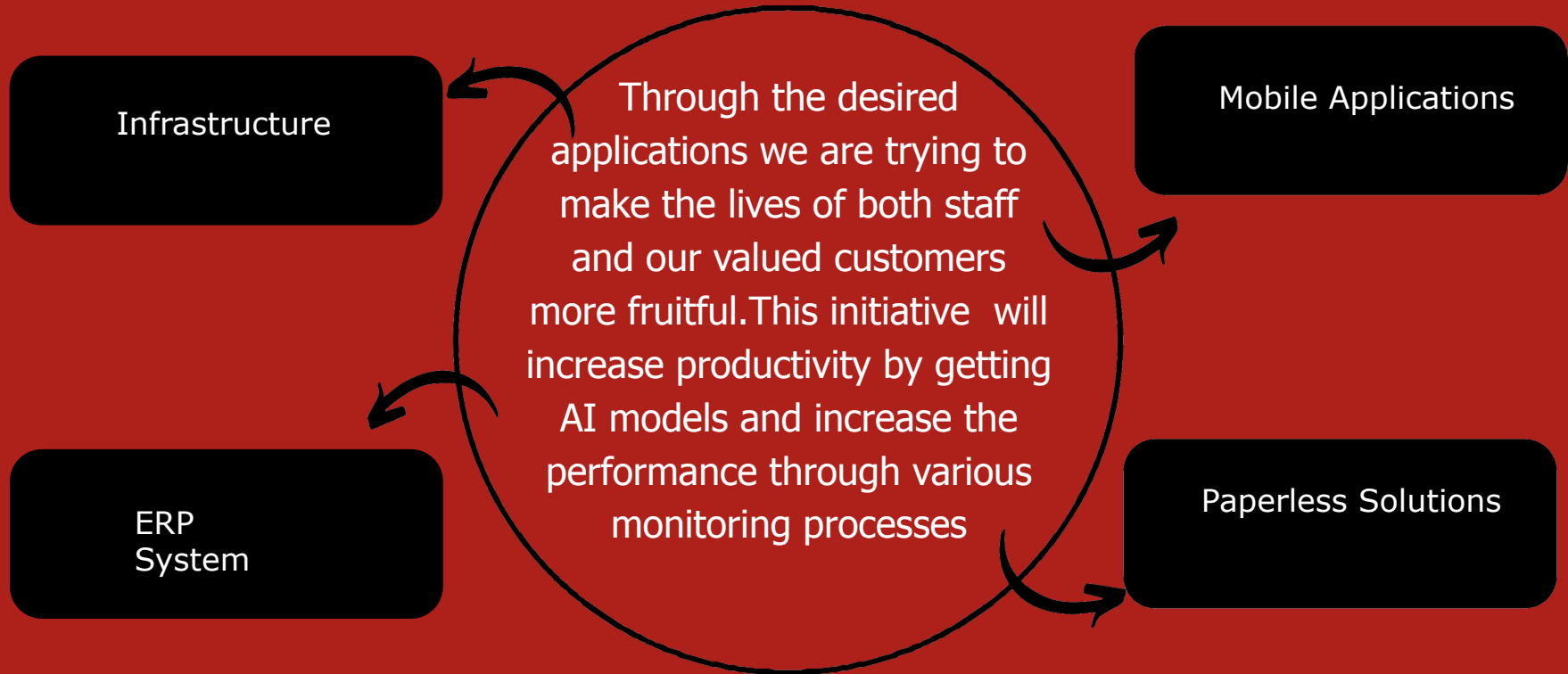


In response to the evolving needs of the modern workplace, CCLK embarked on a journey to implement Google Workspace (GWS) as our comprehensive suite of productivity tools. The decision was formalized by the end of August 2021, with a successful implementation completed by November 2021.

To ensure a seamless transition and successful adoption of GWS, Commercial Credit prioritized user awareness and engagement. Finetech Consultancy (Finetech), was the trusted partner throughout the implementation and played a crucial role in this process. Finetech collaborated with CCLK to develop comprehensive feature lists and informative fliers, highlighting the benefits and capabilities of GWS. These resources were strategically distributed across Commercial Credit to generate excitement and awareness among CCLK workforce, consisting of approximately 2900 users.

A successful technology implementation requires continuous support and the ability to address evolving user requirements. Finetech has been instrumental in this regard, providing ongoing assistance in handling new requests and challenges raised by CCLK users.

KEY PRIORITIES



Benefits

- Google Workspace has considerably increased communication and collaboration among CCLK employees, resulting in higher work quality. CCLK has encouraged effective teamwork and optimized processes by employing tools like Spaces, Chat, and shared documents
- Shared documents have transformed the way CCLK staff collaborate with each other. Multiple team members can work on the same file at the same time, avoiding the need for lengthy email chains and guaranteeing that everyone has access to the most recent version. This has resulted in enhanced efficiency and better job output by streamlining our workflow
- The special features in GWS apps, particularly in email, have played a crucial role in improving Commercial Credit work quality. Advanced search options, smart categorization, and efficient filtering tools have made it easier to manage emails. This allows CCLK staff members to prioritize important messages, respond promptly, and stay organized, leading to enhanced productivity and overall work quality

Enhancing Business Operations with Google Workspace



- **Managing Mobile Devices** : With the Mobile Device Management (MDM) features offered in Google Workspace, Commercial Credit can easily manage and secure mobile devices used by employees. Mobile Device Management, ensuring that they adhere to company security standards. MDM in Google Workspace provides a centralized platform for efficient device management, reducing the administrative burden and enhancing security across the organization.

Shaping a Digital Culture with Google Workspace



Implementing Google Workspace within a business can significantly influence company culture and approach to work. By minimizing printing needs, restricting file sharing through USB drive, Google Workspace encourages a shift towards a paperless work environment. By leveraging cloud-based storage and collaborative editing tools, employees can create, edit, and share digital documents seamlessly. Google Workspace's robust file-sharing capabilities facilitate secure collaboration and eliminate the need for USB drives or physical file transfers. With Google Drive, team members can easily share and collaborate on files within a centralized platform, ensuring real-time updates and version control. As commercial credit adopt new work patterns and leverage the capabilities of Google Workspace, they position themselves at the forefront of digital transformation, enabling employees to thrive in a modern and interconnected work environment.

Anticipated Rewards and Benefits of future Customizations in GWS



The future of Google Workspace holds immense potential for further customizations that cater to specific business needs. As the suite continues to evolve, the introduction of tailored user experiences, enhanced security and compliance features, seamless integration with third-party tools, advanced automation and AI capabilities, and flexible deployment options will provide businesses with added rewards and benefits. By embracing these customizations, organizations can maximize the value of Google Workspace, boost productivity, and stay at the forefront of digital innovation in the workplace.

Testimonial

We are thrilled with the exceptional Google services provided to our company by Finetech for the implementation and operation of Google Workspace. The impact on our productivity has been remarkable, and it has truly revolutionized the way we communicate and collaborate. The assistance we received from your team in setting up and implementing the services has been invaluable. Your expertise and attention to detail ensured a smooth transition and optimized utilization of Google Workspace. Additionally, the level of customer support we received throughout the process has been outstanding. We wholeheartedly recommend Finetech services to any business seeking to streamline their operations and harness the full potential of Google Workspace.

Mr. Prasanna Wickramasinghe
Head of Information Technology

