

MyBudget Pty Ltd Australia

MyBudget®
No more money worries

finetech Google Cloud
EMPOWERING YOU DIGITALLY

Premier Partner
Google Cloud

Premier Partner
Google for Education

Chrome Enterprise
Recommended

Google Maps Platform

SPECIALIZATION
Work
Transformation
Google Cloud

What is My Budget?

MyBudget was established in 1999 in Adelaide & it is Australia's trusted personal budgeting service and is dedicated to helping people transform their money and transform their life. For over 20 years, MyBudget has helped over 130,000+ Australians set up their financial future and create the savings they've always wanted.

Vision

Eliminate financial stress in the community and improve the financial health of the world.

Core Values



**Financial
Responsibility**



We care



**We make a
difference**



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How did Finetech get the chance to work with MyBudget?

Initially this project was started back in 2020 and the migration took place in 2021. Google recommended Finetech to MyBudget and then MyBudget wanted their Sri Lankan branch to get in touch with Finetech, and we commenced the project in 2021.

The process which Finetech adopted to get the sale

There were several reasons to secure this project, the main reason being our remarkable service reputation in the market. As mentioned earlier Google's recommendation can be named as an important factor as well. We have been able to maintain our support standards, quality service levels, state of the art methods to migrate clients to Google through out the last decade and this made Google recommend us. Patience, dedication, determined efforts of the team made this project a successful.

Solution Provided

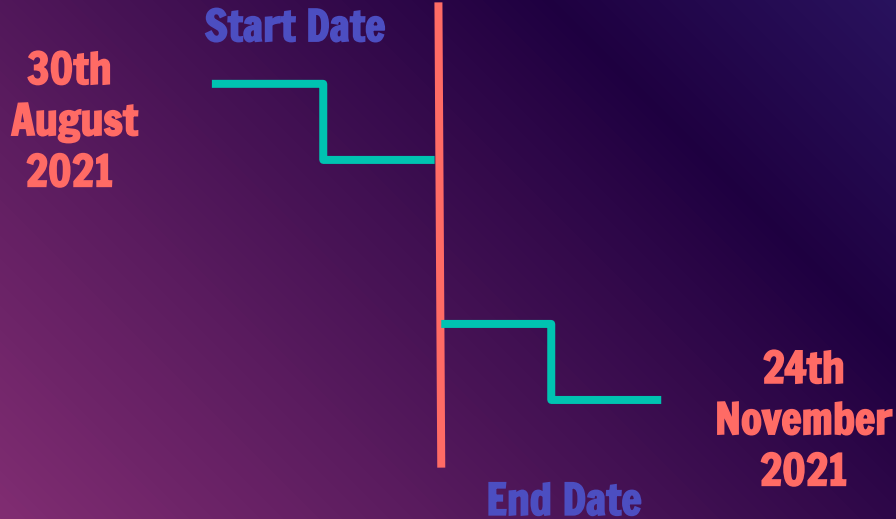
MyBudget was a Microsoft client and Finetech helped them to move to the Google platform with a smooth transition. Though the two companies were in different time zones, still Finetech was able to provide with a proper change management process. Change Management specialists gave their best shot to make the end user knowledgeable on all the Google services.

It wasn't an easy task as the end user started their day 4 hours ahead. The trainers managed to overcome these obstacles even by doing all the trainings online.



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Timelines



**Thanks to our project team it
was completed on time &
within the budget.**

Difficulties faced during the implementation

The main difficulty faced was mail migration. Due to some uncontrollable technical issues, Finetech couldn't migrate certain mail boxes through Data Migration Service (DMS) as they were considering the cost factor. Later Finetech suggested Google Migrator along with few other solutions. It took some time for them to approve Google Migrator because of the cost, however they subsequently approved the Google Migrator option and the project was completed successfully.

Good things experienced during the implementation

- **1st Australian client**
- **They were so happy with the service standards of Flnetech**
- **They were practical in every situation**
- **Trainings went smoothly**



Things Finetech could have done better?

Finetech could have recommended Google Migrator in the initial phase.

Testimonial

“With Google Workspace we have a platform for collaboration and a means to accelerate our combined work efforts across all our global regions. Finetech Consultancy (Pvt) Ltd enabled this by migrating us from a previous platform to the Google Workspace solution. Finetech provided training to both our users and IT admins as a part of the migration to ensure that we were able to adopt the Google Workspace platform successfully and be able to achieve our objectives.”

Paul Whittle
-Head of ICT-